



# Travelling made easy.

**From 26<sup>th</sup> September Christchurch and Greenwich students will be able to board the University of Kent shuttle service between Canterbury and Medway for free.**

This service is available during University of Kent term times including weekends and bank holidays:

26<sup>th</sup> September - 11<sup>th</sup> December

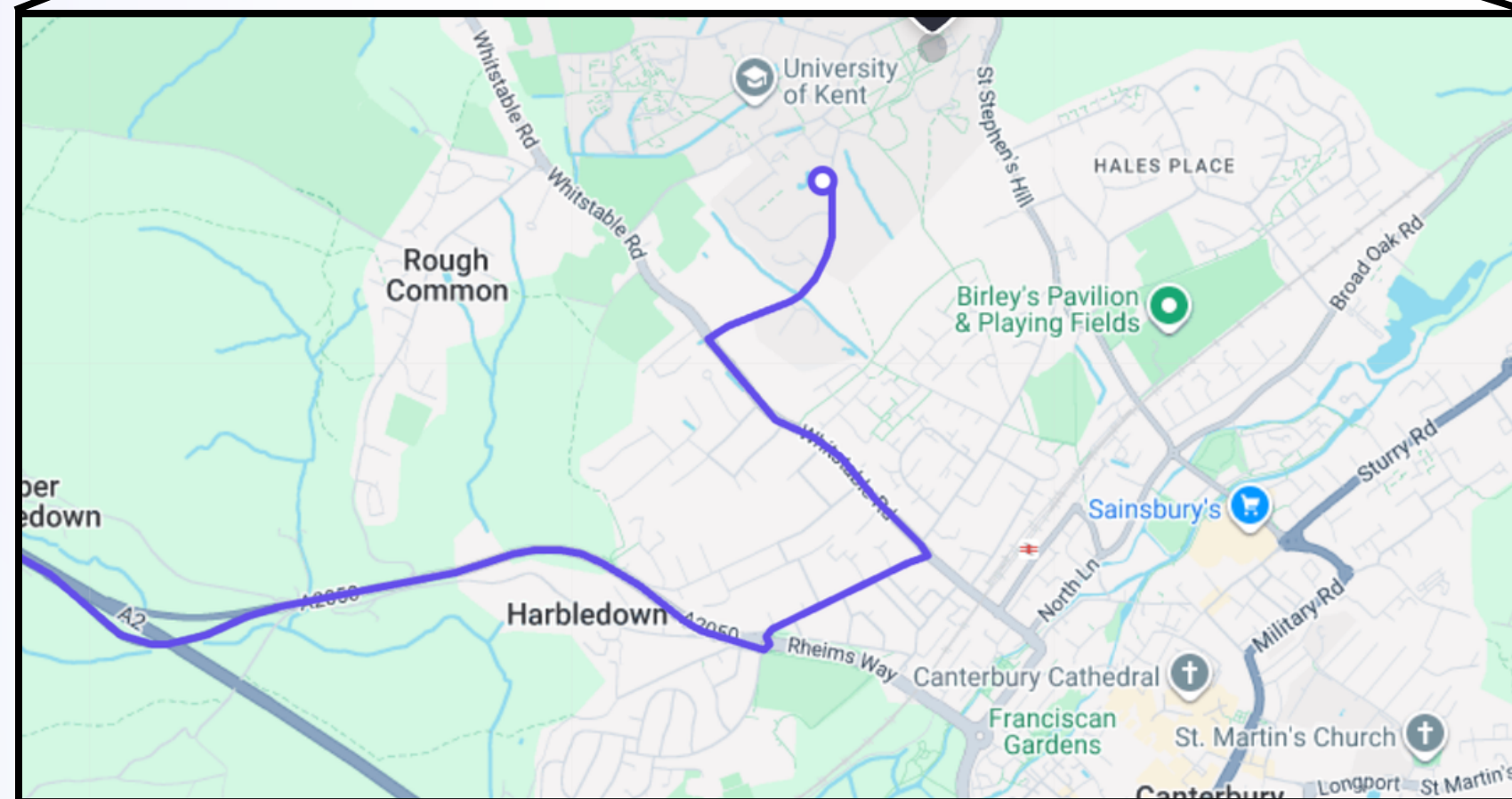
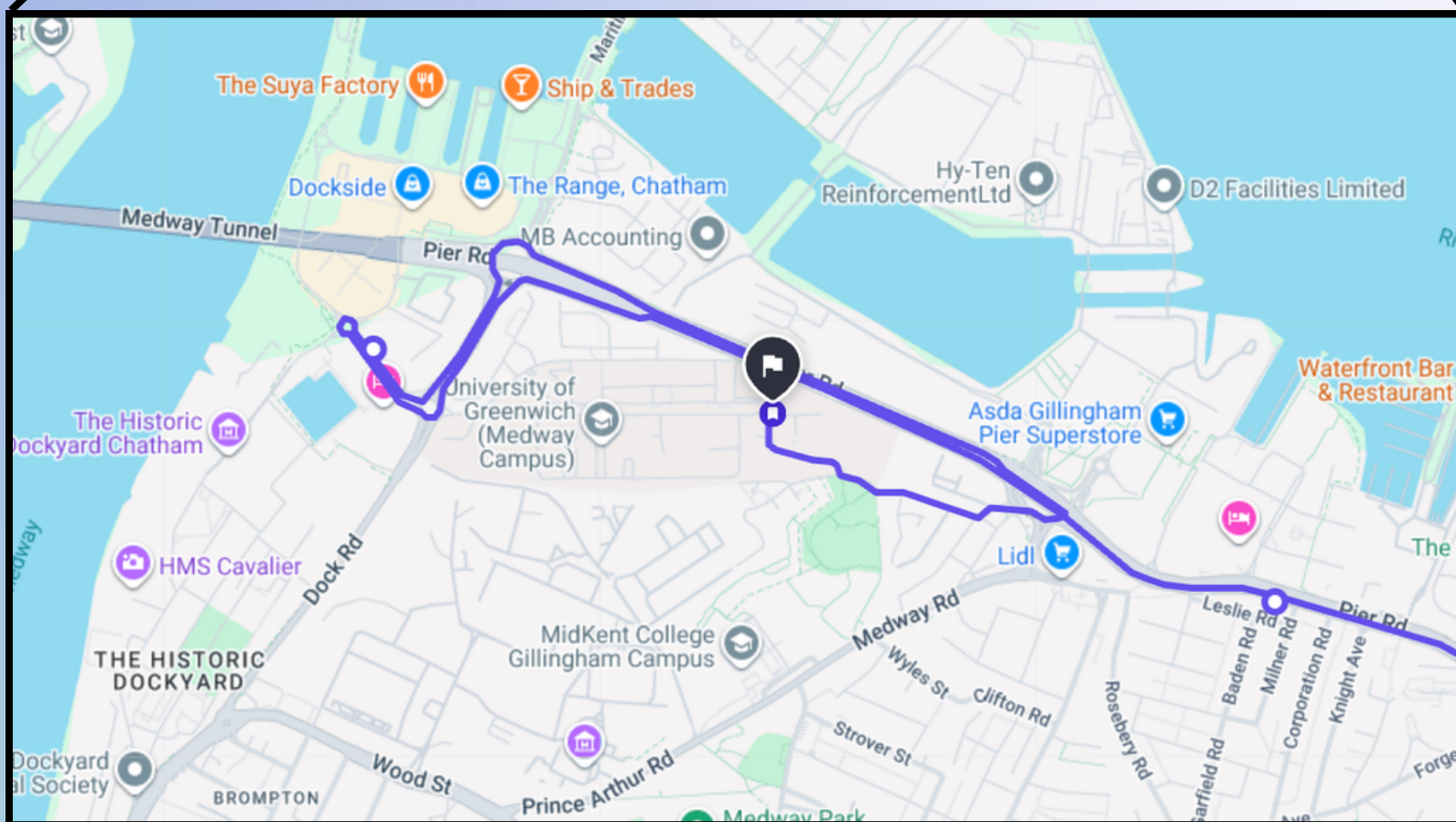
11th January - 19<sup>th</sup> March

12<sup>th</sup> April - 18<sup>th</sup> June



# Contents

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- Timetable
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  - University of Kent students
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  - University of Greenwich students
- Leaving a Review



## SHUTTLE TIMETABLE



# Canterbury → Medway

Monday – Friday

Canterbury Campus → Pier Quays → Historic Dockyard → Medway Campus

| SERVICE                 | TRIP 1 | TRIP 2 | TRIP 3 | TRIP 4 | TRIP 5 | TRIP 6 | TRIP 7 | TRIP 8 | TRIP 9 | TRIP 10 | TRIP 11 | TRIP 12 | TRIP 13 | TRIP 14 |
|-------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|---------|---------|---------|---------|---------|
| Canterbury Campus (UoK) | 07:35  | 09:00  | 10:00  | 11:00  | 12:00  | 13:00  | 14:00  | 15:00  | 16:00  | 17:15   | 18:15   | 19:15   | 21:30   | 23:59   |
| Pier Quays              | 08:22  | 09:47  | 10:47  | 11:47  | 12:47  | 13:47  | 14:47  | 15:47  | 16:47  | 18:02   | 19:02   | 20:02   | 22:17   | 00:46   |
| Historic Dockyard       | 08:26  | 09:51  | 10:51  | 11:51  | 12:51  | 13:51  | 14:51  | 15:51  | 16:51  | 18:06   | 19:06   | 20:06   | 22:21   | 00:50   |
| Medway Campus           | 08:30  | 09:55  | 10:55  | 11:55  | 12:55  | 13:55  | 14:55  | 15:55  | 16:55  | 18:10   | 19:10   | 20:10   | 22:25   | 00:54   |

- Each column is one service — read straight down for that bus's stop times.

Times are approximate. [zeelo.co](https://zeelo.co)

SHUTTLE TIMETABLE



## Canterbury → Medway

Weekend

Canterbury Campus → Pier Quays → Historic Dockyard → Medway Campus

| SERVICE                 | TRIP 1 | TRIP 2 | TRIP 3 | TRIP 4 | TRIP 5 |
|-------------------------|--------|--------|--------|--------|--------|
| Canterbury Campus (UoK) | 12:00  | 14:00  | 16:00  | 18:00  | 20:00  |
| Pier Quays              | 12:47  | 14:47  | 16:47  | 18:47  | 20:52  |
| Historic Dockyard       | 12:51  | 14:51  | 16:51  | 18:51  | 20:56  |
| Medway Campus           | 12:55  | 14:55  | 16:55  | 18:55  | 21:00  |

• Each column is one service — read straight down for that bus's stop times.

Times are approximate. [zeelo.co](https://zeelo.co)

SHUTTLE TIMETABLE



## Canterbury → Medway

Bank Holiday

Canterbury Campus → Pier Quays → Historic Dockyard → Medway Campus

| SERVICE                 | TRIP 1 | TRIP 2 | TRIP 3 | TRIP 4 | TRIP 5 | TRIP 6 |
|-------------------------|--------|--------|--------|--------|--------|--------|
| Canterbury Campus (UoK) | 09:00  | 11:00  | 13:00  | 15:00  | 17:15  | 19:15  |
| Pier Quays              | 09:47  | 11:47  | 13:47  | 15:47  | 18:02  | 20:02  |
| Historic Dockyard       | 09:51  | 11:51  | 13:51  | 15:51  | 18:06  | 20:06  |
| Medway Campus           | 09:55  | 11:55  | 13:55  | 15:55  | 18:10  | 20:10  |

• Each column is one service — read straight down for that bus's stop times.

Times are approximate. [zeelo.co](https://zeelo.co)

SHUTTLE TIMETABLE



# Medway → Canterbury

Monday – Friday

Medway Campus → Historic Dockyard → Pier Quays → Canterbury Campus

| SERVICE                 | TRIP 1 | TRIP 2 | TRIP 3 | TRIP 4 | TRIP 5 | TRIP 6 | TRIP 7 | TRIP 8 | TRIP 9 | TRIP 10 | TRIP 11 | TRIP 12 |
|-------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|---------|---------|---------|
| Medway Campus           | 07:35  | 09:00  | 10:00  | 12:00  | 13:00  | 14:00  | 15:00  | 16:00  | 17:15  | 18:15   | 20:30   | 22:30   |
| Historic Dockyard       | 07:39  | 09:04  | 10:04  | 12:04  | 13:04  | 14:04  | 15:04  | 16:04  | 17:19  | 18:19   | 20:34   | 22:34   |
| Pier Quays              | 07:43  | 09:08  | 10:08  | 12:08  | 13:08  | 14:08  | 15:08  | 16:08  | 17:23  | 18:23   | 20:38   | 22:38   |
| Canterbury Campus (UoK) | 08:30  | 09:55  | 10:55  | 12:55  | 13:55  | 14:55  | 15:55  | 16:55  | 18:10  | 19:10   | 21:25   | 23:25   |

• Each column is one service — read straight down for that bus's stop times.

Times are approximate. [zeelo.co](https://zeelo.co)

SHUTTLE TIMETABLE



# Medway → Canterbury

Weekend

Medway Campus → Historic Dockyard → Pier Quays → Canterbury Campus

| SERVICE                 | TRIP 1 | TRIP 2 | TRIP 3 | TRIP 4 | TRIP 5 |
|-------------------------|--------|--------|--------|--------|--------|
| Medway Campus           | 11:00  | 13:00  | 15:00  | 17:00  | 19:00  |
| Historic Dockyard       | 11:04  | 13:04  | 15:04  | 17:04  | 19:04  |
| Pier Quays              | 11:08  | 13:08  | 15:08  | 17:08  | 19:08  |
| Canterbury Campus (UoK) | 11:55  | 13:55  | 15:55  | 17:55  | 19:55  |

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Times are approximate. zeelo.co

SHUTTLE TIMETABLE



# Medway → Canterbury

Bank Holiday

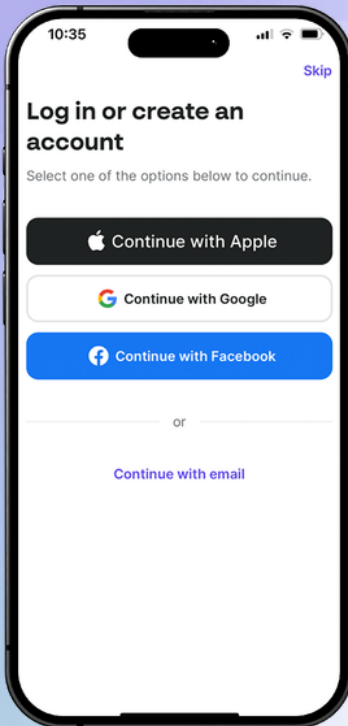
Medway Campus → Historic Dockyard → Pier Quays → Canterbury Campus

| SERVICE                 | TRIP 1 | TRIP 2 | TRIP 3 | TRIP 4 | TRIP 5 | TRIP 6 |
|-------------------------|--------|--------|--------|--------|--------|--------|
| Medway Campus           | 07:35  | 10:00  | 12:00  | 14:00  | 16:00  | 18:15  |
| Historic Dockyard       | 07:39  | 10:04  | 12:04  | 14:04  | 16:04  | 18:19  |
| Pier Quays              | 07:43  | 10:08  | 12:08  | 14:08  | 16:08  | 18:23  |
| Canterbury Campus (UoK) | 08:30  | 10:55  | 12:55  | 14:55  | 16:55  | 19:10  |

• Each column is one service — read straight down for that bus's stop times.  
Times are approximate. zeelo.co

# UoK: Creating a Zeelo account

How to create a Zeelo account, setup notifications and more



## Create your account

1. Download the Zeelo app (iOS or Android) or head to zeelo.co on a desktop.
2. Press 'Log in' to start creating your account.
3. Only use 'Continue with Email'
4. Fill in your details using your University email address only otherwise you will not be able to find the service.  
a. @kent.ac.uk only
5. Accept Zeelo's Terms and Conditions.
6. You will be directed to the program page as default
7. Select a pass and your 'rider type'



## Notifications

Email is Zeelo's primary notification method. You will receive updates for: ticket purchase confirmation, upcoming booking reminders, vehicle description and reg, live service updates and more.

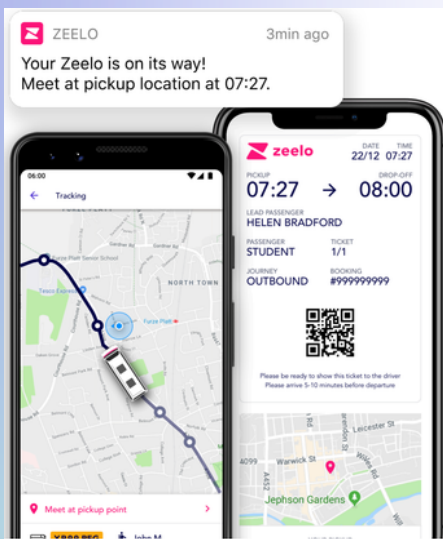


## Vehicle-Tracking

This becomes available when the driver starts the trip in their driver app. By tapping the "Track Vehicle" button, this will open a live map showing the bus's current location in real-time. Please have your tickets ready to be scanned!

# UoK: How to opt-in to the journeys you need

You need to pick which dates / time you want to travel. Please not, bookings are on 1<sup>st</sup> come, 1<sup>st</sup> served basis.

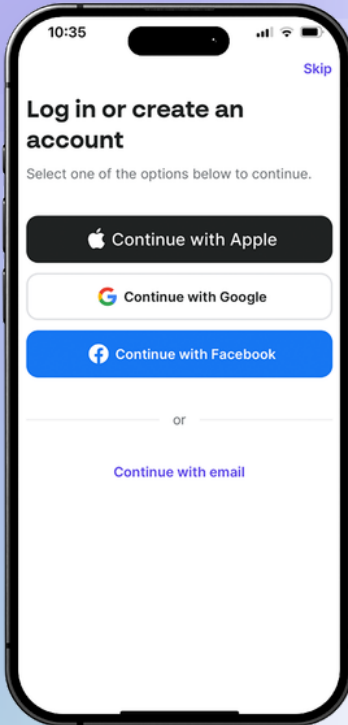


1. To access your pass, visit 'Rides' on the app. You can easily do this by clicking the Zeelo logo in the bottom left hand corner
2. Here you will see numerous available dates to book onto. To do so, simply click "Book"
3. You will be able to book travel to Medway or to Canterbury. Click "select a time" to pick your journey time.
4. Click "Continue" to book!
5. You can now repeat this booking for other days, to speed up the process!
6. If you no longer wish to travel on your booked date, you can easily cancel your booking by following the same process, instead click "cancel" or "edit".



# CCCU: Creating a Zeelo account

How to create a Zeelo account, setup notifications and more



## Create your account

1. Download the Zeelo app (iOS or Android) or head to [zeelo.co](https://zeelo.co) on a desktop.
2. Press 'Log in' to start creating your account.
3. Only use 'Continue with Email'
4. Fill in your details using your University email address only otherwise you will not be able to find the service.  
**a. @canterbury.ac.uk only**
5. Accept Zeelo's Terms and Conditions.
6. Search for "University of Kent Campus Shuttle"
7. Select a pass and your 'rider type'



## Notifications

Email is Zeelo's primary notification method. You will receive updates for: ticket purchase confirmation, upcoming booking reminders, vehicle description and reg, live service updates and more.

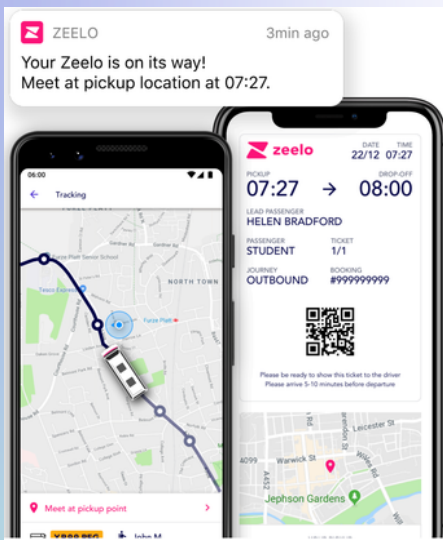


## Vehicle-Tracking

This becomes available when the driver starts the trip in their driver app. By tapping the "Track Vehicle" button, this will open a live map showing the bus's current location in real-time. Please have your tickets ready to be scanned!

# CCCU: How to opt-in to the journeys you need

You need to pick which dates / time you want to travel. Please not, bookings are on 1<sup>st</sup> come, 1<sup>st</sup> served basis.



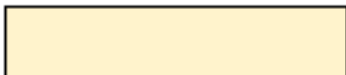
1. To access your pass, visit 'Rides' on the app. You can easily do this by clicking the Zeelo logo in the bottom left hand corner
2. Here you will see numerous available dates to book onto. To do so, simply click "Book"
3. You will be able to book travel to Medway or to Canterbury. Click "select a time" to pick your journey time.
4. Click "Continue" to book!
5. You can now repeat this booking for other days, to speed up the process!
6. If you no longer wish to travel on your booked date, you can easily cancel your booking by following the same process, instead click "cancel" or "edit".

## **University of Greenwich:** **how to board the service**

You will need your University ID card to travel. You must wait until passengers with bookings on the app have boarded first. Show your Greenwich ID to the driver and take any remaining available seats.

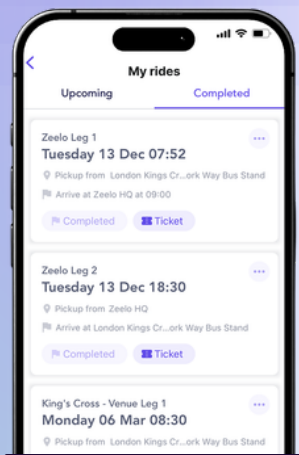
We are working on a solution to enable Greenwich students to book a seat. For now, please refer to the table of services on the following page showing typical seat utilisation. It will not be advisable to rely on using busy services.

|       |                     | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday | Sunday |
|-------|---------------------|--------|---------|-----------|----------|--------|----------|--------|
| 07:35 | Canterbury > Medway |        |         |           |          |        |          |        |
| 09:00 | Canterbury > Medway |        |         |           |          |        |          |        |
| 10:00 | Canterbury > Medway |        |         |           |          |        |          |        |
| 11:00 | Canterbury > Medway |        |         |           |          |        |          |        |
| 12:00 | Canterbury > Medway |        |         |           |          |        |          |        |
| 13:00 | Canterbury > Medway |        |         |           |          |        |          |        |
| 14:00 | Canterbury > Medway |        |         |           |          |        |          |        |
| 15:00 | Canterbury > Medway |        |         |           |          |        |          |        |
| 16:00 | Canterbury > Medway |        |         |           |          |        |          |        |
| 17:15 | Canterbury > Medway |        |         |           |          |        |          |        |
| 18:15 | Canterbury > Medway |        |         |           |          |        |          |        |
| 19:15 | Canterbury > Medway |        |         |           |          |        |          |        |
| 21:30 | Canterbury > Medway |        |         |           |          |        |          |        |
| 23:59 | Canterbury > Medway |        |         |           |          |        |          |        |
| 18:00 | Canterbury > Medway |        |         |           |          |        |          |        |
| 20:00 | Canterbury > Medway |        |         |           |          |        |          |        |
|       |                     |        |         |           |          |        |          |        |
| 07:35 | Medway > Canterbury |        |         |           |          |        |          |        |
| 09:00 | Medway > Canterbury |        |         |           |          |        |          |        |
| 10:00 | Medway > Canterbury |        |         |           |          |        |          |        |
| 12:00 | Medway > Canterbury |        |         |           |          |        |          |        |
| 13:00 | Medway > Canterbury |        |         |           |          |        |          |        |
| 14:00 | Medway > Canterbury |        |         |           |          |        |          |        |
| 15:00 | Medway > Canterbury |        |         |           |          |        |          |        |
| 16:00 | Medway > Canterbury |        |         |           |          |        |          |        |
| 17:15 | Medway > Canterbury |        |         |           |          |        |          |        |
| 18:15 | Medway > Canterbury |        |         |           |          |        |          |        |
| 20:30 | Medway > Canterbury |        |         |           |          |        |          |        |
| 22:30 | Medway > Canterbury |        |         |           |          |        |          |        |
| 11:00 | Medway > Canterbury |        |         |           |          |        |          |        |
| 17:00 | Medway > Canterbury |        |         |           |          |        |          |        |
| 19:00 | Medway > Canterbury |        |         |           |          |        |          |        |

- 
 Likely to get a seat
- 
 Fairly likely to get a seat
- 
 Quite unlikely to get a seat
- 
 Unlikely to get a seat
- 
 No service

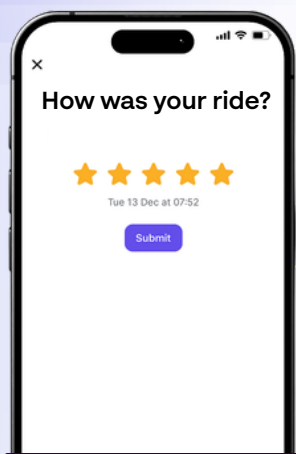
# Had a great journey?

Let us know by leaving a review



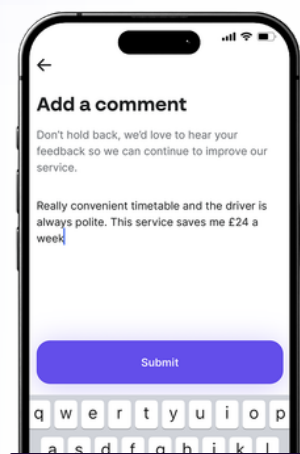
## Your completed rides

Click  on your completed journey to open the rating



## Leave your rating

Leave a star rating to let us know how your journey was



## Add a comment

We're always keen to know about your Zeelo experience



## Service Optimisations & Improvements

Continuous service improvements can be made directly from your experiences and feedback



